

North Texas Association for Healthcare Quality (NTAHQ)



2010 Annual Conference



Presents "2010 Joint Commission Update"

"This one day seminar features a look at the accreditation process, standards and National Patient Safety Goals. Emphasis is on the most challenging standards and new requirements. Texas Healthcare organizations continue to operate in a demanding environment. As a leader in healthcare, it is important that you stay informed about current standards impacting quality and patient safety in health care organizations. This conference focuses on key areas designed to offer solutions and strategies related to complying with The Joint Commission 2010 standards.

March 12, 2010
Eldorado Country Club
2604 Country Club Drive
McKinney TX, 75070

For more information contact:

Janna Entzminger (jannae@baylorhealth.edu) Phone: 214-265-3617

Sandra Jones (sjones@thcs.org) Phone: 903-416-4132



Who Should Attend



Individuals responsible for coordinating or implementing Joint Commission hospital accreditation and standards compliance including those organizations considering accreditation. Individuals responsible for Patient Safety in acute care, managed care, home/hospice care, long term care, and behavioral health, including:

- The Registered Nurse, CEOs, CNOs, COOs, CMOs and CFOs, Patient Safety Officers, Quality and Risk Management Leaders are invited
- Professionals, Consultants, UR Professionals, Compliance Officers, Medical Staff Leaders and
- Quality Management and Performance Improvement Professionals



**TEXOMA
MEDICAL
CENTER**

TMC is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Texoma Medical Center (TMC) will award 5.0 nursing contact hours for successful completion. Successful completion requires attendance at the activity in its entirety and completion of the evaluation tool.

Near by Hotel Information

Holiday Inn & Suites
3220 Craig Drive
McKinney, TX 75070
(469) 952-2044 or
(866) 952-2044

Hilton Garden Inn
705 Central Expy S.
Allen TX, 750313
(214) 547-1700

About NTAHQ

The North Texas Association for Healthcare Quality is a professional organization dedicated to facilitating ongoing education for professionals who are interested in improving healthcare quality.

Mission

NTAHQ is committed to excellence in healthcare through developing professional expertise in the area and science of healthcare quality.

Vision

Leading driver of healthcare quality in North Texas.

General Information

Parking is available
at no cost

Membership Information

Interested in becoming a NTAHQ member? NTAHQ membership fees are \$15.00 per calendar year. For your convenience, you may join NTAHQ and attend the conference by completing the registration form and submitting the fees. Please check the box to join NTAHQ and attend the conference on your Registration Form. Information on NTAHQ may also be obtained on the Texas Association for Healthcare Quality's web site at www.txquality.org or contact Denice Nowlin at dnowlin@thcs.org.

Our Speaker

Jane R. Schetter, RN, MSN, CNS, CPCS
CSR Senior Consultant, Joint Commission Resources, Inc.



Mrs. Schetter brings demonstrated expertise as a nursing executive, risk manager, human resource director, performance improvement specialist and medical staff coordinator to her role as a consultant for Joint Commission Resources and to her role as Continuous Service Readiness Consultant.

She served as Vice President for Patient Care and Standards at Fostoria Community Hospital, Fostoria, Ohio for five years, where she also served as Associate Director of Quality, Director of Rehabilitation Services and Director of Human Resources, establishing appropriate policies and reviewing and revising the job descriptions, responsibility statements, and the competence evaluation process for the organization. Prior to her primary responsibilities for acute care, Mrs. Schetter was responsible for the development of a Medicare Home Care Agency, a Community-Based Home Care Maintenance Program and an Infusion Therapy Program. While working on continuity of care and discharge planning projects for the hospital, Mrs. Schetter developed proposals for

continuity of care and transportation grants that were funded as part of federal and state rural health grants. Prior to her work with Fostoria Community Hospital, Mrs. Schetter was unit manager and staff nurse at Visiting Nurse Service, in Toledo, Ohio.

Mrs. Schetter served as a Joint Commission surveyor for 15 years and is trained in the Accreditation Manuals for Ambulatory Care, Home Care, Long Term Care, Behavioral Health, and Hospitals, including Critical Access Hospitals. Combining her experience with home care and hospitals, in 1996 and 1997 Mrs. Schetter assisted in the development and piloting of The Joint Commission integrated survey process for small and rural hospitals. In 2002, she assisted in the piloting of the Shared Visions-New Pathways survey process and education of surveyors. In 2002-2003, she assisted with the education of CSR regional representatives and JCR consultants regarding Shared Visions/New Pathways and tracer methodology.

Mrs. Schetter has also held adjunct faculty positions at the Medical College of Ohio and has served as preceptor for students from Lourdes College, Graceland College and the Medical College of Ohio. She is also licensed as a Clinical Nurse Specialist and is a Certified Provider Credentialing Specialist.

Mrs. Schetter developed the Ohio Hospital Association's Continuous Service Readiness Program and continues to serve as their lead JCR consultant. She also works with CSR organizations in several other states. Mrs. Schetter also serves as faculty for JCR's Department of Education programs with specific emphasis on the National Patient Safety Goals, tracer methodology, and the accreditation process and cycle. She has been a contributor to several JCR publications.

She received a bachelor of arts degree in music and psychology at Mary Manse College in Toledo, Ohio; a bachelor of science degree in nursing at Bowling Green State University in Bowling Green, Ohio; and a master of science degree in nursing at the Medical College of Ohio at Toledo with a specialty in community health and health care management.

Mrs. Schetter is affiliated with Sigma Theta Tau, the American Nurses Association, the Ohio Nurses Association, Ohio Association of Medical Staff Services (OAMSS) and the National Association of Medical Staff Services (NAMSS). She is a member of the Ohio Department of Health's Ohio Stroke Council and reviewer for their publication *The Burden of Stroke in Ohio*.

Program Schedule

- 0830-0900** Registration
Coffee, Hot Tea Served
- 0900-0930** What's New at the Joint Commission?
- Scoring Methodology
 - The New Survey Report and Post-survey Follow Up: RFIs & ESCs
 - Accreditation Participation Requirements (APRs)
- Objectives:
- Utilize scoring methodology to identify any non-compliance issues which will generate an RFI for a direct impact standard
 - Evaluate compliance with APRs and identify on-site survey activities as well as post-survey requirements
- 0930-1030** Hospital National Patient Safety Goals
- Changes and Deletions for 2010
- Objectives:
- Describe the 2010 National Patient Safety Goals for hospitals and evaluate organization's compliance
- 1030-1045** Break
- 1045-1130** Standards Update (Session 1)
- *Standards Generating Most Frequent RFI's*
 - Update on CMS Additions
 - Recent Changes and Upcoming Revisions
- Objectives:
- Evaluate compliance with most challenging standards.
 - Implement strategies for complying with new and challenging standards
 - Leadership
 - Performance Improvement
 - Human Resources
 - Information Management
 - Rights and Responsibilities of the Individual
 - Environment of Care
 - Emergency Management
 - Life Safety
 - Provision of Care, treatment, and Services
 - Waived Testing
 - Transplant Safety
 - Medication Management
 - Infection Control
 - Record of Care, Treatment, and Services
 - Nursing
 - Medical Staff
- 1130-1200** Lunch provided
- 1200-1330** Standards Update (Session 2)
- 1330-1345** Break
- 1345-1500** Standards Update (Session 3)
- 1500-1515** Final Questions and Answers
Closing Remarks
- 1515** Adjourn

REGISTRATION FORM

Name & Credentials:

Title:

Organization:

Mailing Address:

City: _____ State: _____ Zip: _____

Home Phone: _____

Work Phone: _____

Fax: _____

E-Mail (to confirm your registration)

Member of NTAHQ Yes No

Registration Fees are due by March 8, 2010
Registration is not complete without payment.

Tax ID: 20-3418760

Payment accepted by Check Only

Mail application and check to:

NTAHQ, P.O. Box 1574, Denison, TX 75020

Amount Enclosed: \$ _____

Cancellation Policy: All cancellations must be in writing. A \$20 processing fee will be charged for all cancellations. Attendee substitutions can be made at any time. No refunds will be made on cancellations postmarked after March 8, 2010.

NTAHQ Member Price

\$50 Attend Conference, NTAHQ Member

Join NTAHQ and Attend Conference Price

\$115 Attend Conference, Join NTAHQ

Non-NTAHQ Members

\$100 Attend Conference

NTAHQ is a growing association, focusing on promoting excellence and professionalism in healthcare through the advancement of theory, policy, and practice of quality.