

ETAHQ Chapter Meeting and Program

June 18, 2009
5:30 p.m. – 7:30 p.m.

Place: ETMC Rehab Conference
*Room B (2nd Floor) located at
701 Olympic Plaza, Tyler
(across the street from ETMC).*

Use Parking Garage & bring the ticket to the meeting.

5:30 p.m. Chapter Meeting

6:00 p.m. Presentation

Program: *Lean Six Sigma for Healthcare*

Lean Six Sigma is an improvement initiative in which resources are armed with a powerful set of problem solving tools (Lean and Six Sigma) and sent into the organization to be a part of, form, lead, and mentor teams on solving problems. It is about speed and quality. Ways to ferret out waste is an overall goal.

**Presenter: Jennifer Nash, MBA
Management Engineer**

**Trinity Mother Frances - Hospitals and Clinics
Certified Lean Six Sigma Master Black Belt**

Jennifer Nash has 12 years of progressive healthcare experience in the operation and management process environment. Prior to TMFHC, Jennifer consulted for George Group - a division of Accenture, and Diagnostic Reference Laboratories - a division of East Texas Medical Center. She has trained over 100 people in Lean techniques and has completed numerous Lean projects. As a certified Lean Six Sigma Master Black Belt, Jennifer acts as the lead instructor in teaching Green Belt and Yellow Belt courses.

She will overview this problem-solving approach and the difference it can make to the bottom line and to patient care especially in these challenging times for healthcare. This is an opportunity to ask questions and take ideas for quality and performance improvement back to your workplace.



Jennifer Nash

Jennifer holds a Master of Business Administration from the University of Texas at Tyler and a Bachelor of Science in Clinical Laboratory Science from Northeast Louisiana University in Monroe, Louisiana. She has 12 years of progressive healthcare experience in the operation and management process environment.

ETAHQ 2009 Meetings

- June 18, 2009
- Sept. 16, 2009

Meetings are held:

3rd Wed. of the scheduled month

Time:

3:00 p.m. to 4:30 p.m.

Place: *ETMC Rehab Conference*

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701 Olympic Plaza, Tyler
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ETAHQ Benefits

- ✓ Leadership Opportunities
- ✓ Networking Opportunities
- ✓ Affiliation with TAHQ and NAHQ
- ✓ Educational Conferences
- ✓ And others forthcoming with ongoing formation of the ETAHQ

ETAHQ Goals

- To seek improvement in the quality of care in our community through collaboration in quality efforts
- To encourage professional growth and development of our members through the provision of educational opportunities
- To promote and support the development of quality services in our community by serving as a community quality resource pool
- To actively promote close cooperation and problem-solving among Quality Management professions and other health care professionals

ETAHQ Contact Person

Lanelle C. Picarella, BSN, RN, M. Ed.
President of ETAHQ
c/o Nursing Quality & Research
Trinity Mother Frances Hospital
800 E. Dawson St.
Tyler, Texas 75701

**Office: 903-531-4042
Fax: 903-525-2600**

Email: picarel@tmfhs.org

Membership Form

Name _____

Job _____

Title _____

Organization _____

Mailing Address __ Home __ Work

Street _____

City _____ ST _____ Zip _____

Phone _____ Home _____ Work _____

Fax _____

E-Mail _____

(mandatory field)

Currently a member of NAHQ or
TAHQ? _____ Yes _____ No

If yes, name of organization _____

ETAHQ? _____ Yes _____ No

Willing to serve on a committee? _____

Yes _____ No _____

Which one? _____

Please submit application with check of
\$20 payable to:

ETAHQ

c/o Lanelle C. Picarella, BSN, RN, M. Ed.
Nursing Quality and Research
Coordinator
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East Texas Association for Healthcare Quality

WANTS YOU !

MEMBERSHIP
is open to
PROFESSIONALS in

- Quality Management
- Risk Management
- Case Management
- Utilization Management
- Medical Records
- Health Information Management
- Discharge Planning
- Infection Control
- Data Abstracting/
Analysis
- Insurance (3rd Part
Payors)
- And others



Texas Association for
Healthcare Quality

East Texas Association for Healthcare Quality



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Chapter Meeting and
Presentation

Lean Six Sigma for Healthcare

Jennifer Nash, MBA
Management Engineer

Trinity Mother Frances
Hospitals and Clinics

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